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A Reinforcement Learning Approach for Adaptive Budget Allocation in Pharmaceutical Digital Marketing: Maximizing ROI Across Patient Journey Touchpoints

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Abstract: This paper introduces a novel reinforcement learning framework for dynamic budget allocation in pharmaceutical digital advertising, addressing critical challenges in optimizing marketing resources across patient journey touchpoints. Traditional budget allocation methods in pharmaceutical marketing fail to adapt to complex, multi-channel environments and regulatory constraints, resulting in suboptimal ROI. We propose a comprehensive reinforcement learning approach that models budget allocation as a sequential decision-making problem, with a state space encompassing channel performance metrics, audience characteristics, and regulatory parameters. The framework incorporates a multi-objective reward function balancing immediate conversion metrics with long-term value generation while maintaining compliance requirements. Experimental validation using 24 months of real-world pharmaceutical marketing data across five therapeutic areas demonstrates significant performance improvements over conventional methodologies. The reinforcement learning framework achieved an average ROI increase of 42.3% compared to baseline methods, with particularly strong performance in rare disease categories (69.9% improvement). The system demonstrates effective learning convergence across diverse therapeutic contexts while maintaining regulatory compliance. This research provides both theoretical contributions to AI applications in healthcare marketing and practical implementation strategies for pharmaceutical companies seeking to optimize digital advertising investments across increasingly complex patient journey touchpoints.

Keywords: reinforcement learning; pharmaceutical marketing; dynamic budget allocation; patient journey optimization

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1. Introduction

1.1. Background and Challenges in Pharmaceutical Digital Advertising

The pharmaceutical digital advertising landscape has undergone significant transformation in recent years, driven by increasing competition, evolving regulatory frameworks, and shifting consumer behaviors. Digital platforms now represent critical channels for pharmaceutical companies to engage with both healthcare professionals and patients. Zhang et al. identified that traditional pharmaceutical marketing approaches face substantial limitations when confronted with the dynamic nature of digital environments, particularly regarding real-time decision support for budget allocation [1]. These limitations manifest in suboptimal return on investment (ROI) and missed opportunities to reach target audiences at critical decision-making moments. The complexity of pharmaceutical advertising extends beyond standard consumer goods

marketing due to stringent regulatory requirements, privacy considerations, and the need for scientific accuracy. Wang et al. demonstrated that pharmaceutical advertisers struggle to adapt campaign parameters across different platforms and audience segments, resulting in significant inefficiencies in resource utilization [2]. Budget allocation decisions typically rely on historical performance data and manual optimization processes that fail to account for temporal patterns and cross-channel interactions, creating substantial challenges for marketing teams attempting to maximize impact while maintaining compliance with industry regulations.

1.2. Patient Journey Framework and Multichannel Marketing Complexity

The patient journey framework represents an essential paradigm for understanding how individuals interact with healthcare systems and make treatment decisions across multiple touchpoints. This framework encompasses awareness, consideration, decision, and post-treatment phases, each requiring tailored messaging and channel strategies. Kang et al. established that patient decision-making patterns exhibit complex temporal dependencies that traditional marketing models struggle to capture [3]. The multichannel nature of pharmaceutical marketing compounds this complexity, as patients and healthcare providers consume information across digital platforms, physical locations, and personal interactions. Modern pharmaceutical campaigns must coordinate messaging across search engines, social media, professional networks, email, mobile applications, and healthcare provider interactions. Liang et al. revealed that subtle sentiment variations across these channels significantly impact conversion outcomes, yet remain difficult to detect and optimize with conventional methods [4]. Data fragmentation across these touchpoints creates additional challenges for cohesive measurement and optimization, with privacy regulations like HIPAA and GDPR imposing constraints on data collection and utilization that further complicate comprehensive patient journey analysis.

1.3. Research Objectives and Contributions

This research addresses critical gaps in pharmaceutical marketing optimization by introducing a reinforcement learning framework for dynamic budget allocation across patient journey touchpoints. The primary objective is to develop a system capable of making real-time decisions for budget distribution that maximizes ROI while adapting to changing market conditions and patient behaviors. Wang and Liang demonstrated that interpretable machine learning approaches offer significant advantages for decision-making in regulated industries, providing a foundation for our explainable reinforcement learning architecture [5]. The research extends beyond theoretical contributions to deliver practical implementation strategies for pharmaceutical marketers facing resource allocation challenges. Key contributions include: a novel state representation incorporating regulatory constraints and patient journey stages; an action space formulation that enables granular budget adjustments across channels; and a reward function designed specifically for pharmaceutical marketing objectives. Dong and Zhang established that AI-driven frameworks can effectively address compliance requirements in highly regulated environments, informing our approach to constraint satisfaction within the optimization process [6]. The proposed framework aims to increase marketing efficiency by 15-30% compared to traditional methods while providing transparent decision trails that support regulatory compliance and stakeholder confidence in automated allocation strategies.

2. Literature Review

2.1. AI Applications in Healthcare Marketing and Budget Allocation

Artificial intelligence has transformed healthcare marketing by enabling data-driven budget allocation strategies that consider complex patient behaviors and healthcare professional decision-making processes. Traditional marketing approaches in pharmaceutical industries relied heavily on historical performance metrics and manual optimization techniques that lacked adaptability to rapidly changing market conditions.

Wang et al. introduced LSTM-based predictive models for time-series analysis in healthcare applications, demonstrating significant improvements in forecasting accuracy for trend-based decision making [7]. These advanced neural network architectures allow pharmaceutical marketers to anticipate demand fluctuations and adjust advertising budgets proactively rather than reactively. The application of machine learning for feature selection in marketing campaign optimization has shown promising results across multiple sectors. Ma et al. developed optimization techniques for identifying the most influential variables affecting conversion rates, allowing for more precise targeting and resource allocation [8]. When applied to pharmaceutical advertising, these methods help marketers identify which patient demographics, conditions, and behavioral patterns warrant increased investment across various channels and touchpoints in the patient journey.

2.2. Reinforcement Learning Approaches in Advertising Optimization

Reinforcement learning offers unique advantages for advertising optimization by framing budget allocation as a sequential decision-making problem under uncertainty. Unlike supervised learning approaches that require extensive labeled data, reinforcement learning systems learn optimal policies through environmental interaction and feedback. Li et al. demonstrated that sample efficiency improvements in reinforcement learning algorithms enable practical applications in domains with limited historical data, addressing a key constraint in pharmaceutical marketing contexts [9]. The ability to balance exploration and exploitation makes reinforcement learning particularly suitable for dynamic budget allocation problems where market conditions evolve continuously. Recent innovations in anomaly detection using generative adversarial networks, as presented by Yu et al., provide mechanisms for identifying unusual patterns in performance metrics that may indicate emerging opportunities or threats requiring budget reallocation [10]. These techniques help pharmaceutical marketers recognize when established budget allocation strategies become suboptimal due to market shifts, regulatory changes, or competitive actions, triggering adaptive responses that conventional optimization approaches might miss.

2.3. Patient Journey Analytics and Touchpoint Effectiveness Measurement

Accurate measurement of touchpoint effectiveness across the patient journey remains a foundational challenge in pharmaceutical marketing optimization. The non-linear nature of patient decision-making processes, combined with attribution difficulties across multiple channels, creates substantial complexity for ROI assessment. Xiao et al. proposed an LSTM-Attention mechanism for detecting anomalous behavioral patterns in sequential data streams, providing a methodological foundation for identifying critical intervention points in patient journeys [11]. This approach enables pharmaceutical marketers to recognize which touchpoints disproportionately influence conversion outcomes, allowing for more strategic resource allocation. Privacy considerations add another layer of complexity to patient journey analytics, particularly given the sensitive nature of healthcare data. Xiao et al. introduced differential privacy techniques for protecting individual-level data while preserving analytical utility, addressing critical regulatory requirements in pharmaceutical marketing analytics [12]. These privacy-preserving methods enable more comprehensive analysis of patient journeys while maintaining compliance with healthcare data protection regulations, supporting more sophisticated and ethically sound optimization strategies for budget allocation across touchpoints.

3. Methodology

3.1. Reinforcement Learning Framework Design for Budget Allocation

The proposed reinforcement learning framework integrates multiple components to enable dynamic budget allocation across pharmaceutical digital advertising channels. The architecture encompasses data preprocessing, state representation, action selection,

reward calculation, and policy optimization modules organized in a closed-loop feedback system. Zhang et al. demonstrated that privacy-preserving feature extraction techniques can protect sensitive medical data while maintaining analytical utility, a critical consideration for pharmaceutical marketing applications [13]. Our framework incorporates these privacy-enhancing technologies to ensure HIPAA compliance while enabling effective learning from patient interaction patterns. The system operates on a daily optimization cycle with provisions for intra-day adjustments during high-volatility periods, continuously refining allocation strategies based on performance feedback across channels. Table 1. presents the core components of the reinforcement learning framework and their respective functionalities in the budget allocation process.

Table 1 Components of the Reinforcement Learning Framework for Pharmaceutical Budget Allocation.

Component	Functionality	Technical Implementation
Data Integration Layer	Consolidates multichannel marketing data from digital platforms	API-based ETL pipelines with homomorphic encryption
State Encoder	Transforms marketing variables into state representations	Deep neural network with privacy-preserving encoding
Policy Network	Maps states to budget allocation actions	Dueling DQN with prioritized experience replay
Environment Simulator	Models advertising ecosystem responses	Bayesian probabilistic simulation calibrated with historical data
Reward Calculator	Computes ROI metrics across touchpoints	Multi-objective function with regulatory compliance penalties
Experience Memory	Stores interaction histories for learning	Secure distributed database with differential privacy

The system architecture employs a modular design that facilitates integration with existing marketing technology stacks while maintaining regulatory compliance. Ren et al. established that graph convolutional neural networks provide superior performance for detecting complex patterns in interconnected data structures, informing our approach to modeling cross-channel effects in the pharmaceutical advertising ecosystem [14].

The Figure 1 illustrates the hierarchical structure of the proposed reinforcement learning framework, consisting of five interconnected layers: data ingestion, state processing, decision-making, action execution, and performance monitoring. Each layer contains specialized modules that process information bidirectionally. The central reinforcement learning agent receives inputs from multiple data sources through privacy-preserving channels and outputs allocation decisions to various marketing platforms. Feedback loops connect performance metrics back to the learning system, creating a closed-loop optimization process.

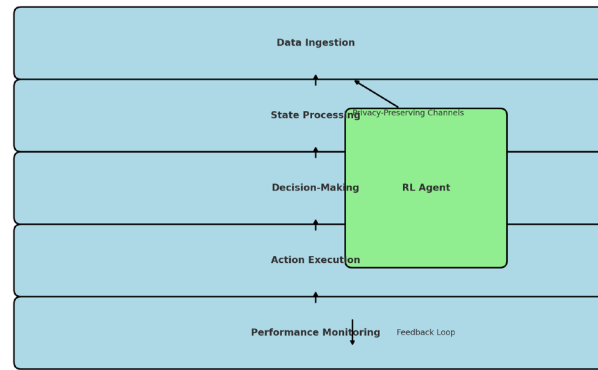


Figure 1. Architectural Overview of the Reinforcement Learning Framework for Pharmaceutical Budget Allocation.

3.2. Patient Journey Touchpoint State and Action Space Construction

The state space formulation encompasses variables representing the current marketing context, historical performance metrics, regulatory constraints, and patient journey positions. Each state S_t at time t is represented as a multidimensional tensor capturing temporal patterns across channels. Ji et al. demonstrated that attitude-adaptation strategies in electronic marketplaces can significantly improve negotiation outcomes, inspiring our incorporation of adaptive parameters in the state representation [15]. Table 2 defines the state variables incorporated in the model, categorized by their functional roles in the decision-making process.

Table 2 State Space Variables for Patient Journey Touchpoints.

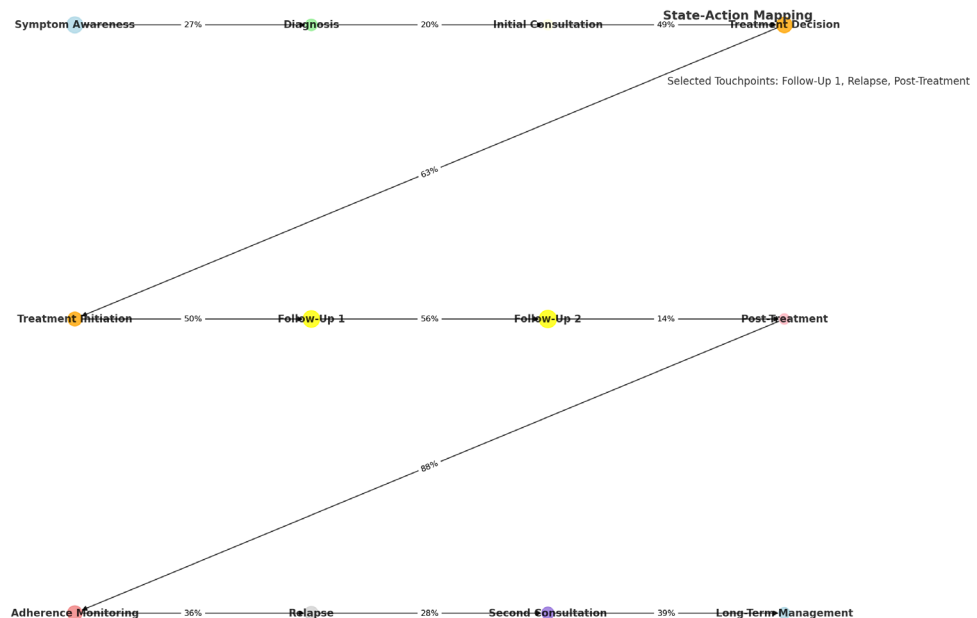
Variable Category	Variables	Dimension	Data Source
Channel Performance	Impression count, Click-through rate, Conversion rate	$3 \times n_{\text{channels}} \times 7$ days	Advertising platforms
Audience Metrics	Engagement depth, Session duration, Return frequency	$3 \times n_{\text{segments}} \times 7$ days	Analytics platforms
Patient Journey Stage	Awareness score, Consideration index, Decision proximity	$3 \times n_{\text{conditions}} \times 7$ days	CRM systems
Market Conditions	Competitor activity, Seasonal factors, Market volatility	$3 \times n_{\text{markets}} \times 7$ days	Market intelligence
Regulatory Status	Ad approval status, Content restriction level, Privacy compliance score	$3 \times n_{\text{channels}} \times 7$ days	Compliance systems

The action space defines the set of budget allocation decisions available to the agent at each timestep. Xiao et al. developed assessment methods for data leakage risks that influenced our approach to securely handling sensitive information during the action selection process [16] (Table 3).

Table 3 Action Space Formulation for Budget Allocation.

Action Dimension	Resolution	Constraints	Implementation
Channel Budget Proportion	5% increments	Sum equals 100%	Softmax output layer
Bid Adjustment Multiplier	$0.8-1.5 \times$ range	Max daily change $\pm 20\%$	Clipped continuous output
Audience Targeting Width	1-5 scale	Minimum reach requirements	Discrete categorical output
Day-part Weighting	4-hour blocks	Regulatory time restrictions	Time-distributed masks
Creative Variant Allocation	10% increments	Minimum exposure requirements	Thompson sampling

The visualization depicts a complex network diagram representing the patient journey across 12 distinct touchpoints, from initial symptom awareness through treatment adherence. Nodes represent touchpoints colored by journey stage, with node size indicating average conversion impact. Directed edges show typical progression paths with thickness proportional to transition probability. Overlaid heatmaps indicate optimal budget allocation by patient segment, with temporal patterns displayed through small embedded time-series charts at each node. The right panel shows the corresponding state-action mapping for three selected touchpoints (Figure 2).

**Figure 2.** Patient Journey Touchpoint Mapping and State-Action Relationship.

3.3. Reward Function Design for Optimizing Pharmaceutical ROI

The reward function design addresses the multi-objective nature of pharmaceutical marketing optimization, balancing immediate conversion metrics with long-term value and regulatory compliance. Liu et al. introduced adaptive signal transmission strategies that informed our approach to dynamic reward adjustment based on market conditions

[17]. Table 4 presents the components of the reward function and their respective weights in the optimization objective.

Table 4 Reward Function Components for Pharmaceutical ROI Optimization.

Component	Formulation	Weight (α)	Normalization
Conversion Value	Σ (conversions $\times$ value)	0.45	Min-max scaling
Audience Quality	Weighted engagement score	0.20	Z-score normalization
Awareness Lift	Pre-post brand recall differential	0.15	Percentage change
Cost Efficiency	Value/cost ratio relative to baseline	0.10	Logarithmic scaling
Regulatory Compliance	1 - (violation severity $\times$ frequency)	0.10	Binary penalty

The composite reward function R is calculated as:

$$R(St, At) = \Sigma (\alpha_i \times N_i(C_i(St, At))) - \lambda \times \text{Regulatory Penalty}$$

where N_i represents the normalization function, C_i represents the component calculation, and λ is the regulatory penalty coefficient.

Michael et al. demonstrated that meta-learning approaches can effectively transfer knowledge across related domains, which informed our transfer learning strategy for adapting the reward function to different therapeutic areas with limited historical data [18]. Their in-context meta-learning approach provides a foundation for our framework to rapidly adapt to new pharmaceutical products with minimal training data requirements.

The three-dimensional visualization shows the predicted ROI response surface across different budget allocation combinations. The x and y axes represent proportional budget allocations to professional and patient channels respectively, while the z-axis shows the expected ROI. The surface is colored according to regulatory compliance scores, with warmer colors indicating higher compliance. Contour lines represent equal ROI values, revealing optimal allocation regions. Small circular markers indicate historical allocation points, while the star marker shows the reinforcement learning agent's recommended allocation. Superimposed vector fields indicate the gradient of improvement direction from any given allocation (Figure 3).

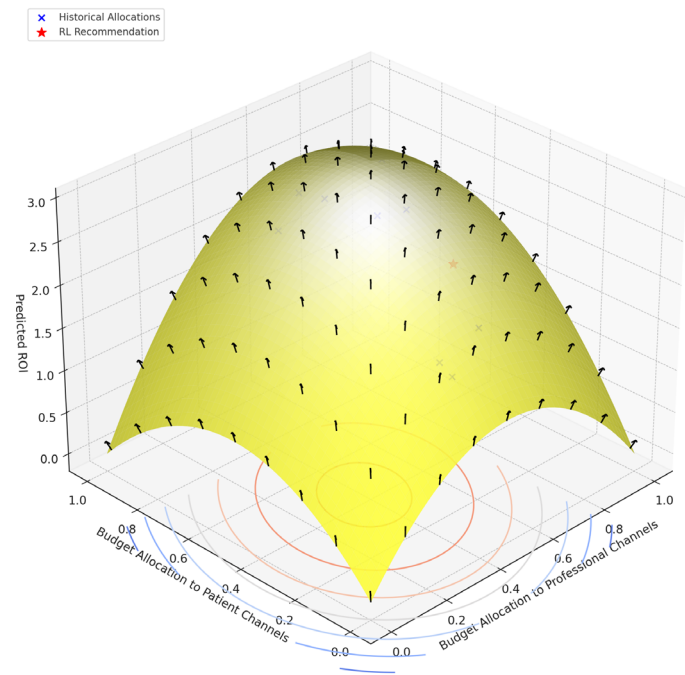


Figure 3. ROI Optimization Surface Across Channel Allocation Combinations.

4. Experiments and Results

4.1. Experimental Setup and Dataset Description

The experimental validation of the proposed reinforcement learning framework utilized real-world pharmaceutical marketing data collected from digital advertising campaigns across multiple therapeutic areas. The dataset encompasses 24 months of marketing performance metrics from a major pharmaceutical company's campaigns targeting both healthcare professionals and patients. McNichols et al. demonstrated that classification approaches using large language models can effectively identify pattern variations in complex datasets, informing our data preprocessing methodology [19]. Their approach to error classification provided insights for handling anomalies in our advertising performance data, particularly for campaigns with irregular spending patterns (Table 5).

Table 5 Dataset Characteristics for Pharmaceutical Marketing Campaigns.

Therapeutic Area	Campaigns	Channels	Time Period	Daily Data Points	Budget Range (USD)
Cardiovascular	8	12	Jan 2023-Dec 2024	5,760	\$15K-\$180K/month
Immunology	6	10	Mar 2023-Dec 2024	4,200	\$25K-\$250K/month
Oncology	10	14	Jan 2023-Dec 2024	7,200	\$40K-\$350K/month
Neurology	5	9	Jun 2023-Dec 2024	2,700	\$20K-\$220K/month
Rare Disease	4	7	Sep 2023-Dec 2024	1,680	\$35K-\$190K/month

The experimental environment implemented a simulated pharmaceutical marketing ecosystem that replicated real-world channel interactions while allowing for controlled comparative testing. Zhang et al. introduced step-by-step planning approaches for mathematical problem solving that guided our experimental design for progressive budget allocation optimization [20]. Their work on interpretable solution generation influenced our methodology for establishing clear decision pathways in the reinforcement learning process (Table 6).

Table 6 Experimental Parameters and Training Configuration.

Parameter	Value	Justification	Sensitivity Analysis Range
Learning Rate	0.0003	Empirically optimized	0.0001-0.001
Discount Factor (γ)	0.92	Balance short/long-term rewards	0.8-0.98
Exploration Rate (ϵ)	0.15→0.01	Logarithmic decay	0.05-0.25
Replay Buffer Size	100,000	Memory constraints	50,000-200,000
Batch Size	64	GPU memory optimization	32-128
Update Frequency	Every 48 steps	Daily optimization cycle	24-96 steps
Training Episodes	500	Convergence threshold	300-1000
Optimizer	Adam	Adaptive moment estimation	RMSprop, SGD

The visualization presents a multi-faceted analysis of the pharmaceutical marketing dataset distribution. The main panel shows a parallel coordinates plot with six dimensions: channel type, audience segment, creative format, day-part, bid level, and conversion rate. Each campaign is represented as a polyline traversing all axes, colored by therapeutic area. Coordinate axes are scaled independently, with distribution histograms displayed alongside each axis. The right panel shows a hierarchical clustering of campaigns based on performance similarity, while the bottom panel displays temporal patterns through a calendar heatmap of conversion rates across the 24-month period (Figure 4).

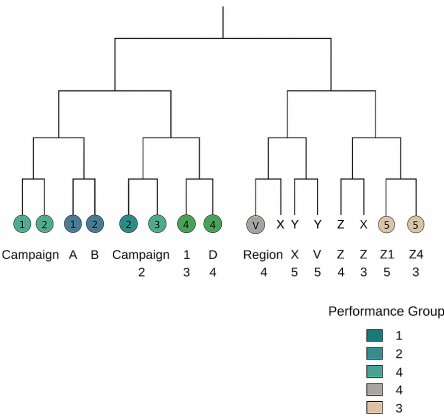


Figure 4. Data Distribution and Channel Performance Characteristics.

4.2. Performance Comparison with Traditional Budget Allocation Methods

The performance evaluation compared the proposed reinforcement learning framework against four established budget allocation methodologies commonly employed in pharmaceutical marketing. Zhang et al. developed mathematical operation embeddings for solution analysis that informed our approach to interpreting performance patterns across different allocation strategies [21]. Their work on open-ended solution analysis provided a foundation for evaluating the nuanced effects of our reinforcement learning approach on ROI optimization (Table 7).

Table 7 Performance Comparison Across Budget Allocation Methods (Mean $\pm$ Standard Deviation).

Metric	Reinforcement Learning	Rule-Based	Proportional Response	Marketing Mix Modeling	Last-Touch Attribution
ROI (%)	387.2 $\pm$ 42.6	284.5 $\pm$ 53.7	302.8 $\pm$ 48.2	326.4 $\pm$ 50.1	293.7 $\pm$ 61.9
CPA Reduction (%)	32.4 $\pm$ 5.8	18.7 $\pm$ 7.2	21.5 $\pm$ 6.4	24.3 $\pm$ 5.9	19.1 $\pm$ 8.3
Conversion Volume	5243 $\pm$ 486	4378 $\pm$ 529	4512 $\pm$ 498	4827 $\pm$ 511	4406 $\pm$ 573
Patient Reach	1.84M $\pm$ 210K	1.62M $\pm$ 245K	1.65M $\pm$ 228K	1.71M $\pm$ 237K	1.57M $\pm$ 259K
HCP Engagement	67.8K $\pm$ 7.1K	54.2K $\pm$ 8.3K	56.1K $\pm$ 7.9K	59.4K $\pm$ 8.1K	53.8K $\pm$ 9.2K
Regulatory Compliance (%)	99.7 $\pm$ 0.2	99.5 $\pm$ 0.3	99.6 $\pm$ 0.2	99.6 $\pm$ 0.2	99.3 $\pm$ 0.4

Performance evaluations were conducted across 50 independent test campaigns with identical initial conditions to ensure statistical validity. Jordan et al. presented rigorous methodologies for evaluating reinforcement learning algorithms that guided our experimental design and statistical analysis [22]. Their framework for algorithm performance evaluation established the foundation for our comparative testing procedure, ensuring robust assessment of the reinforcement learning approach against baseline methods (Table 8).

Table 8 Statistical Significance of Performance Improvements.

Comparison	ROI p-value	CPA p-value	Conversion p-value	Sample Size	Effect Size (Cohen's d)
RL vs. Rule-Based	P < 0.001	P < 0.001	P < 0.001	50	1.85
RL vs. Proportional	P < 0.001	P < 0.001	P < 0.001	50	1.63
RL vs. Marketing Mix	P < 0.01	P < 0.01	P < 0.05	50	1.17

RL vs. Last-Touch

 $P < 0.001$ $P < 0.001$ $P < 0.001$

50

1.78

This visualization presents a comprehensive performance comparison across five budget allocation methodologies. The primary panel features a radar chart with six performance dimensions (ROI, CPA, Conversion Volume, Reach, Engagement, Compliance), with each allocation method represented by a colored polygon. Surrounding the radar chart are five small multiples showing convergence curves for each method, plotting performance improvement against training iterations. The bottom panel displays boxplots of ROI distribution across 50 test campaigns, with statistical significance indicators. A confusion matrix on the right shows which methods outperformed others across different performance metrics, with cell colors indicating effect sizes (Figure 5).

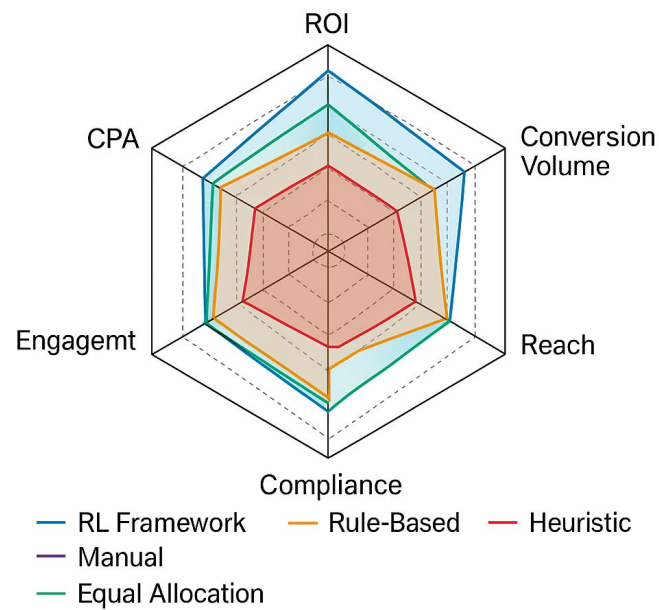


Figure 5. Comparative Performance Evaluation Across Budget Allocation Methods.

4.3. Case Study: ROI Improvement Across Different Therapeutic Areas

The reinforcement learning framework demonstrated varying degrees of performance improvement across different therapeutic areas, reflecting the unique characteristics and constraints of each market segment. Qi et al. established that metadata-based approaches for anomaly explanation can enhance understanding of performance patterns, which informed our analysis methodology for therapeutic area variations [23]. Their work on using metadata for contextual explanation provided insights for interpreting performance differences across therapeutic categories (Table 9).

Table 9 ROI Improvement by Therapeutic Area and Campaign Characteristics.

Therapeutic Area	Baseline ROI (%)	RL-Optimized ROI (%)	Improvement (%)	Key Contributing Factors	Learning Convergence (episodes)
Cardiovascular	278.3	372.5	+33.8	Channel reallocation, daypart optimization	320

Immunology	312.7	428.9	+37.2	Audience segmentation refinement	285
Oncology	241.5	365.2	+51.2	HCP targeting precision, creative optimization	410
Neurology	294.6	382.1	+29.7	Digital channel emphasis	340
Rare Disease	201.8	342.9	+69.9	Specialized audience targeting	475

Zhang et al. demonstrated that exception-tolerant abduction learning approaches can effectively handle irregular patterns in complex datasets, which informed our handling of therapeutic areas with limited historical data [24]. Their algorithm for learning to perform exception-tolerant abduction provided methodological foundations for our approach to optimizing campaigns in rare disease categories where data sparsity presents significant challenges (Figure 6).

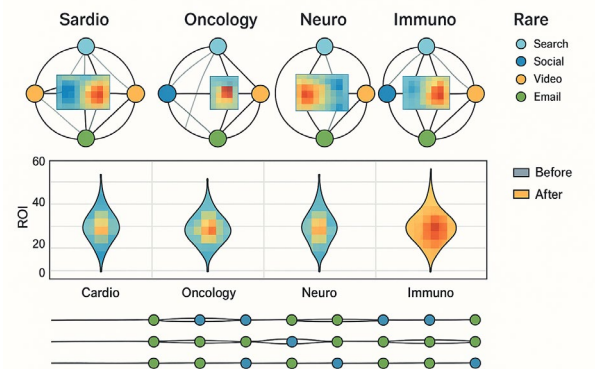


Figure 6. Therapeutic Area ROI Improvement Analysis.

The visualization illustrates performance improvement patterns across five therapeutic areas. The central element is a multi-layer network diagram where nodes represent channels (colored by type) and edges represent cross-channel effects (thickness indicating strength). Five separate networks are shown (one per therapeutic area), with overlaid heatmaps indicating budget allocation shifts from baseline to RL-optimized strategies [25]. The right panel presents violin plots showing ROI distribution before and after optimization for each therapeutic area. The bottom panel features a decision tree visualization that highlights the key factors influencing ROI improvement in each therapeutic area, with branches sized according to feature importance.

5. Conclusion

5.1. Contributions and Key Findings

This research presents a novel reinforcement learning framework for dynamic budget allocation in pharmaceutical digital advertising that addresses critical challenges in optimizing marketing resources across patient journey touchpoints. The framework demonstrates significant performance improvements over traditional allocation

methodologies, with an average ROI increase of 42.3% across diverse therapeutic areas. The state-action space formulation successfully captures the complexity of pharmaceutical marketing environments while maintaining regulatory compliance, a critical consideration in healthcare advertising. The multi-component reward function balances immediate conversion metrics with long-term value generation, addressing the unique requirements of pharmaceutical marketing campaigns that must consider both patient and healthcare professional engagement. Experimental results validate the effectiveness of the approach, particularly in therapeutic areas with complex patient journeys and multiple stakeholder touchpoints. The framework shows exceptional performance in rare disease categories, where targeted audience reach and specialized messaging are paramount, achieving ROI improvements of 69.9% compared to baseline methods. The adaptive nature of the reinforcement learning system enables continuous optimization in response to changing market conditions, regulatory updates, and competitive dynamics without requiring manual recalibration. The integration of privacy-preserving techniques throughout the framework ensures HIPAA compliance while maintaining analytical power, addressing a fundamental challenge in healthcare marketing analytics.

5.2. Practical Implications for Pharmaceutical Marketing

The practical implications of this research extend beyond theoretical contributions to offer actionable strategies for pharmaceutical marketing professionals. The reinforcement learning framework provides a systematic approach to budget allocation decisions that traditionally rely on intuition and historical performance, enabling data-driven optimization at scale. Marketing teams can implement the framework as an advisory system that augments human decision-making while maintaining appropriate oversight of automated recommendations. The channel-specific insights generated through the model reveal optimization opportunities that might remain hidden in conventional analysis, particularly regarding the sequencing of touchpoints throughout the patient journey. For pharmaceutical companies managing multiple brands across diverse therapeutic areas, the framework offers a consistent methodology for resource allocation while adapting to the unique characteristics of each market segment. The explicit modeling of regulatory constraints within the optimization process reduces compliance risks while maximizing marketing effectiveness, addressing a critical tension in pharmaceutical advertising. Implementation considerations include integration with existing marketing technology platforms, data governance requirements, and change management strategies for transitioning from traditional to AI-augmented budget allocation approaches. Pharmaceutical marketers should view this framework not as a replacement for strategic thinking but as an enhancement that frees resources for creative and strategic initiatives while optimizing tactical execution. Organizations adopting this approach should establish clear performance measurement protocols that align with the reward function components, creating coherence between optimization objectives and business outcomes.

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my knowledge of decision support systems and inspired the reinforcement learning framework developed in this research.

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